

Newsletter

Care @ Carers' Resource



May 2020



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CORONA VIRUS SCAM ALERT



WEST YORKSHIRE TRADING STANDARDS NEWSLETTER

West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

What Scams are trending at the moment in West Yorkshire?

- 01** Morrisons voucher Scam trending on Social media Platforms. Free voucher adverts are posted on Facebook with a link to a fake Morrisons website. Users are invited to follow a link and enter personal account details.
- 02** Reports of scam letters and calls being made to vulnerable elderly residents asking them to urgently pay large sums of money in order to avoid court action for their council tax bills.
- 03** Local Pest control companies leafletting communities offering to disinfect people's driveways and making false claims that they will 'kill off covid-19'.
- 04** Individuals claiming to work for local government & voluntary organisations. Reports of phishing emails sent out purporting to be from Bradford councils 'covid response team'.

TOP TIPS

- Don't click on links or attachments in suspicious emails and never respond to messages that ask for personal or financial details.
- Look for websites with https: in the web address, the letter S usually indicates if the website is secure.
- Ensure you have an up to date anti-virus software installed on your device, this will help protect you from malicious software.

DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

Top tips

YOUR DOORSTEP YOUR DECISION

If you feel pressured,
ask the person to leave.

FRIENDS AND FAMILY

ARE BEST

Support from

trusted friends, family or
neighbours is ideal. Be vigilant

for strangers offering services at the
door that may want to take
advantage.

NO SNAP DECISIONS

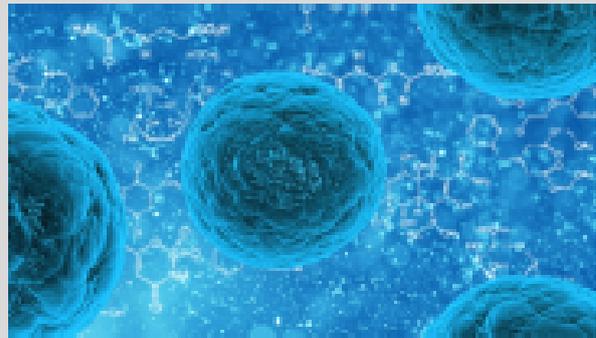
Take time to talk to someone
you trust before you make any
decisions.

DO THE CHECKS

You can check ID badges and
contact associations to check
membership registrations yourself.
Call the telephone number of the
organisation, obtain this number
yourself, not from the person at the
door.

Bogus callers attending an address in West Yorkshire offering an injection for sale, which purports to be a vaccine for COVID19. There is NO vaccine yet for COVID19, nor are testing kits available to buy on the general market. If you have anyone approaching you, either at home, on the phone or anywhere else, trying to sell you a vaccine, a cure, or a testing kit, please know this is a SCAM!

*Please only seek medical
advice from your doctor



Report to us:

New mailbox to deal
with reports of Covid-19 Scams In
West Yorkshire:
Covid19.Scams@wyjs.org.uk

Report complaints to
Citizens Advice
Consumer Helpline: 0808
223 1133

Report scams to Action Fraud:
0300 123 2040



@wytradstandards



@SAFERProject

Linda Barker our Senior Care in the Skipton team has hand made these sweet boxes and daffodil flowers filled with chocolate. These have been distributed across the district. If you have received one of these we do hope you have enjoyed them.



Are you a carer ? Do you look after your loved one ?

Do you receive Carers' Resource Choices publication ? Choices has relevant articles,

Carers groups

Peer support

Grant availability information

Advice and guidance of where to turn

If not please call the office on:

01274 588990 or email

care.carersresource.org

and we can action this for you.

PPE – Personal Protective Equipment

As you will be aware we are currently operating under exceptional circumstances due to the ongoing Coronavirus outbreak. Due to the infectious nature of the virus we are operating with additional levels of Personal Protective Equipment (PPE) in place.



What this means for you:

Your care support worker may wear any combination of the following depending on circumstances:

A facemask;

Eye goggles or face shield/visor;

Apron;

Disposable gloves;

Full body boilersuit;



It may be a strange sight seeing your support worker looking very different

It may feel less personal/friendly with a physical barrier around a support workers face

It may sometimes be a little more difficult to hear your support worker due to a mask

However it means that you have:

Added protection for both you and the care support worker

Reduced possibility for transmission between clients (most support workers see a number of people during any given day)

Reduced possibility for transmission between the outside world and you

The assurance that we are operating in line with the latest guidance from Public Health England

This last point is especially important. Our staff have a duty of care to all clients and need to follow the official guidance relating to PPE for everyone's sake. Therefore please do not ask staff to remove PPE at any point.

Although it may be slightly unsettling and feel less personable than normal, we must remember that we are experiencing an unprecedented situation at present. The care of all our clients is paramount and we know that you will protect yourselves, fellow clients, support workers, and the wider community by working with us in these trying times. We thank you for your support.